

Bucksum Data Protection Policy

As you will undoubtedly be aware, given all the emails about this, the GDPR (the General Data Protection Regulation) will come into force on 25th May 2018.

According to the GDPR, we will be able to use data and keep in touch with existing contacts based on what the regulation details as "legitimate interest", if we have an existing relationship with contacts as a past customer or supplier of Bucksum.

Customers/Producers/Suppliers We hold your email address and phone numbers only if you've given us them, on our laptop and on our phones which are all password protected. When not in use the laptop lives in a locked room, the 'mailing lists' are in our heads and we only contact you if you've asked us to let you know about our produce or if we would like to order something from you. Sales records and accounts info are archived for as long as legally required and then shredded and burnt.

Bucksum does not share your data with anyone and promise not to sell it

Chefs- If you have given us a personal email address as it's easier to access your e mail from your phone in the kitchen than to log in to a work computer please let us know if you would like to change this preference or for us to keep this private from your fellow work colleagues.

If you would like us to remove you from our mailing list we promise to delete your contact from our laptop and phones. If you move kitchens or to a new job please let us know when you go whether you'd still like to keep in touch.

Customers/Parents, if you've previously sent us an image of your children please note that we have now removed all previously stored images of your amazing kids shopping, cooking, planting, growing, pumpkin hunting and sitting on tractors from our laptop and our phones and thank you for sharing so many precious moments. If you'd like images removed from the web or from our social media sites please let us know.

Staff – we keep your employment details only for as long as legally required and will happily remove your contact details when you leave should you wish.